



Videojet Service and Support

Full Care Leasing Package



Take advantage of the most comprehensive leasing and service package in the industry, offering you the best coding and printing equipment for all your operational needs.

Sign up now for a Videojet leasing and service package that offers you:

- Affordable fixed monthly payment for 60 months with new equipment at no capital expenditure and no hidden costs
- 24 x 7 technical phone support coverage
- Five years of maintenance and support by Videojet trained experts

We are ready to maintain your equipment, provide operator support, repair/replace parts if needed and quickly respond to your requests.



Full Care Leasing Package is available with the following Videojet services:

What's included:

Equipment lease	•
24/7 technical phone support	•
Break-fix coverage	•
Wear parts replacement	•
Priority service	•
Preventive maintenance	•
Operator support	•
Consultative services and application support	•

What to expect from our service:

Certified service engineers

Consistent and professional customer support across your facilities

Parts management

Minimize your on-site parts inventory and eliminate the expense of unnecessary parts purchasing

Preventive maintenance

360 degree printer health checks to maximize performance and reduce downtime on your line

Operator training

Additional operator training for when you hire new staff or experience a new coding requirement

Break-fix coverage

Full coverage of break-fix emergencies, including parts, labor* and travel

24/7-365 day technical phone support

Direct access to Videojet technical experts whenever you need help

Consultative services and application support

Guidance on application and print quality optimization, plus expert advice for moving or setting up new lines and changing messages

Wear parts replacement

Full coverage for necessary wear parts, e.g., 1000 Line cores, Laser tubes or 2300 Series printheads

Year-round priority service

Faster response time to get your line back up and running quicker

* Labor during normal business hours



Call **1300 02 02 04**

Email **info@leto.com.au**

Or visit **www.leto.com.au**

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